



CITY OF HOLLISTER

Send All Mail To:

375 Fifth Street • Hollister, CA 95023-3876

COMMUNITY SERVICES DEPARTMENT; ENVIRONMENTAL PROGRAMS DIVISION

Office Location: 1321 South Street • (831) 636-4377 Fax: (831) 634-4946

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA PORTABLE. PARA INFORMACIÓN EN ESPAÑOL LLAME AL (831) 636-4370

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place and by giving out copies by hand or mail.

Our water system recently exceeded a drinking water standard Total Trihalomethanes. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct the situation.

WHAT HAPPENED? WHAT IS BEING DONE?

The mission for all public water supply systems is to provide safe and clean drinking water to you, your family, or business. To ensure this, disinfectants are added as part of the water treatment process to kill disease-causing organisms or pathogens. However, as a result of this process, disinfection by products (DBP's) are produced, which in high levels can cause health effects. This presents a major challenge for public water supply systems, to remove organisms and pathogens from your drinking water, while still maintaining sufficient disinfection. In order to determine safe levels of disinfection by-products, and ensure the elimination of pathogens and organisms in your drinking water the City of Hollister routinely monitors for these at different locations throughout the City. The testing results from December 2021 through September 2022 at our Hollister Municipal Airport locations, 351 Astro Drive and Airport Building #20, show that our system exceeded the maximum contaminant level (MCL) for Total Trihalomethanes (TTHM) which is 80 micrograms per liter (ug/L).

Compliance is determined by averaging the sample results for each monitoring site, individually, over a 12-month period. This is known as a Locational Running Annual Average (LRAA). An exceedance occurs when a single site produces an annual average over the MCL. **The sites in the City's water system where the LRAA exceedance occurred was 351 Astro Drive and Airport Building #20.** The TTHM LRAA results at these sites were 86 ug/L in the third quarter of 2022.

To correct this problem at 351 Astro Drive and Airport Building #20, we have increased dead-end flushing, and are investigating ways to better circulate water in this area. The City is also currently working with a contracted engineering firm to determine additional permanent solutions.

WHAT SHOULD I DO?

- **You do not need to boil your water or take other corrective actions;**
- **This is not an emergency.** If it had been you would have been notified immediately. However, some people who drink water containing Trihalomethanes in excess of the MCL over many years may experience liver, kidney, or central nervous system problems, and may have an increased risk of getting cancer;
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

SECONDARY NOTIFICATION REQUIREMENTS

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS, OR MANAGERS** (Including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

If you have any questions regarding this notification (WDID CA3510001, Citation 02_05_22C_064), please contact the City of Hollister Utilities Division at (831) 636-4377 for assistance.

Sincerely,

William Via
City of Hollister, Community Services Director